

# GDPR & Italian COVID-19 - related Legislation Operational Issues and Guidelines for Businesses

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Sources of law – an overview

DPCM 17 May 2020 National & Regional Protocols for Reopening as transposed in DPCM 17 May 2020 Guidelines & Best Practice



National General Protocols – 24.04.2020 - «framework legislation»

- > NGP for Workplaces
- NGP for Construction Sites
- > NGP for Public Transport



National General Protocols – 24.04.2020 - «framework legislation»

- > NGP for Workplaces
- > NGP for Construction Sites
- > NGP for Public Transport & Logistic

NGPs transposed in DPCM 26.04.2020 repealed by DPCM 17.05.2020 which in turn incorporates NGPs and technical sector-specific sheets.



#### Technical Sector-Specific Sheets (DPCM 17.05.2020) – Annex 17

- Restaurants & Catering,
- Tourism (Beaches),
- Hotels & Accommodation,
- Beauty Centres & Hairdressers,
- > Retail, Markets,
- Open to the public offices,
- Swimming pools,
- > Gymnasiums.

#### **Further Sector-Specfic Regional Protocols**



#### Main recommended Guidelines (DPCM 17.05.2020) – Annex 17

- > INAIL Technical Reports and Recommendations
- ISS (National Health Institute) Reports and Recommendations



#### Common principles – Annex 10 and 17, DPCM 17.05.2020

- Both general and specific recommendations and requirements may vary according to epidemiological evidence, data and risk;
- Social distancing (min. 1 mt.);
- Compliance with strict hygene standards as set by any relevant Act, Regulation and/or technical Report;
- Specific and consistent individual reopening approach: previously planned organizational measures and system solutions
- Risk based approach



#### **NGP for Workplaces – Structure**

- Section 1 Duty of Information;
- Section 2 Admittance to workplace (general)  $\rightarrow$  **Privacy related issues**;
- Section 3 Admittance to workplace (suppliers)  $\rightarrow$  **Privacy related issues**;
- Section 4 Cleaning and sanitization;
- Section 5 Hygene individual precautions;
- Section 6 Individual protection devices;
- Section 7 Common areas management and reorganization;



#### **NGP for Workplaces – Structure**

- Section 8 Work flow management and reorganization (shift, transfers, smart work, levels of production reorganization) -> Privacy related issues;
- Section 9 Staff admittance and exit;
- Section 10 Inside displacement, meetings, events and training activities; → Privacy related issues;
- Section 11 Rules for managing a COVID-19 case in the workplace  $\rightarrow$  **Privacy related issues**;
- Section 12 Health and medical monitoring, cooperation with the Health Authorities and the Occupational Physician -> Privacy related issues;
- Section 13 Internal Committee and Protocol implementation constant monitoring.



Protocol implementation 
Intervention Operative Plan

**Intervention Operative Plan: in writing ?** 

**COVID-19 infection as a «work accident» – Employer's civil and/or criminal liability ?** 

Employer must give evidence of his/her compliance to Protocols, Guidelines and Best Practices.

Accountability and focus on individuals protection



#### Sources:

- GDPR
- NGP Workplace Section 2
- Italian S.A. on:
  - Employers' self-certification requests before admittance and Data Collection
  - Serological tests at the workplace (on a voluntary basis only)
  - FAQ for Employers
  - Privacy and Training Platforms
  - Privacy and Smart Work

# COVID-19



Privacy related specific compliance issues

#### Art.9 GDPR Data may be processed in the following cases:

- > Temperature measuring:
  - Before admittance non compulsory (NGP for Workplaces)
  - COVID-19 infection cases management compulsory
- Interactions between the Employer and the Occupational Physician
   Physician as a Processor
   Must inform the Employer about any situation of risk and / or fragility
   and/or previous illness / diesease (without mentioning the specific illness/
  - disease)

# COVID-19



Privacy related specific compliance issues

#### Art.9 GDPR Data may be processed in the following cases:

- > Interactions between the Employer and the Health Authorities
  - COVID-19 cases management;
  - Cooperation in identifying the «strict contacts chain» of an individual after a COVID-19 case at the workplace;

#### **Other issues**

- Training and videoconferencing and Data Processing
- Smart Work



#### **Data concerning health**

- Privacy statement for Staff and General Public
  - **Processing purposes** (mainly as set out by the law):
  - Temperature measuring, admittance procedures, COVID-19 related case management,
  - Cooperation with the Health Authorities, ...
  - Legal basis: art. 9, par. 2, b) g) h) i) f);
  - **Confidentiality**: no disclosure by dissemination; no disclosure to staff; limited disclosure to any third party (FAQ S.A.);
  - Data retention until the end of the state of emergency at least (NGP Workplace)
- Instructions to Processors art. 29 GDPR (Temperature measuring, COVID-19 case management, cooperation with Health Authorities, ...);
- **DPA with Occupational Physician review + Instructions.**



#### **Other Personal data**

#### Smart Work & Videoconferencing:

- Privacy statement
- Policies
- DPA with platform providers
- Cybersecurity issues BYOD



#### **Sanctions & Inspection bodies**

Non-compliance with Protocols: suspension of the activities until achievement of of compliance;

Among the inspection bodies and authorities: Guardia di Finanza

GDPR + D.lgs 101/2018 (Legislative Decree on the harmonization of the Italian Legislation with the GDPR.

Inspection bodies: Guardia di Finanza





# Any Questions?

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