Data Security and Corona





Tips to comply with privacy regulations during the pandemic

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EU, consistently inconsistent



	BE	DK	FR	GE	IT	SP	UK
Ask employees about symptoms	Lim	Yes	No	Yes	Lim	Yes	Yes
Measure body temperature to employees	No	No	No	Lim	No	No	Yes
Measure body temperature to visitors	No	No	No	Lim	Lim	Lim	Yes
Request employees to notify diagnosis	No	Yes	Lim	Yes	Lim	Yes	Yes
Record infected employees	Yes	Yes	Lim	Yes	Lim	Yes	Yes
Communicate employees on infected colleagues	Lim	Lim	Yes	Lim	No	Yes	Yes

... and COVID joined the party COMPLIANCE





Review user accesses





Review changes in user access to ERP, CRM and shared folders

- As of today and during the response plans
- Cover IT admins, employees and consultants
- Focus on display and edit large databases
- Update the segregation of duties
- Recertify users with process owners

Reprioritize tasks





Regulators understand that resources were diverted during a pandemic

- Inform extended periods to new and backlogged subject access requestors
- Delay plans for audits to processors
- Review contracts with new vendors and services engaged during the response actions

Increase security controls





Homeworking poses higher human error and fraud risks

- Ask IT to update remote VPNs and access solutions
- Assess security practices in video conferences
- Check for failed logins to critical systems
- Review changes in privacy and security settings

Update data flows





Response actions significantly changed the data processing

- Update and review the RoPA for new health, cloud and personal storage databases and enduser applications created for teleworking
- Review the adjustment of the scope of the data loss prevention to the changes in the IT assets
- Assess the need for updating DPIAs

Detect data breaches





Coronavirus is a catalyst for cybercrime

- Investigate for missing assets during the response activities
- Ensure the review of security logs during the crisis
- Request updates to data processors